

# ABOUT RTÉ



+ ORGANISATION + FACILITIES + CEL + CONTACT + ADVERTISING CENTRE

## ORGANISATION

- Annual Reports
- Audience Council
- Code of Fair Trading
- Contact RTÉ
- Complaints
- Corporate Structure
- Freedom Of Information
- Forum on Broadcasting
- Guidelines for Programme - Makers
- Job Vacancies
- Media
- Policy Documents
- PSB Charter
- Purchasing
- Supporting the Arts
- Statements of Commitments 2004
- TV Licence
- TV Licence Fee Review
- Terms and Conditions

### ***Making a Complaint***

All programmes broadcast on RTÉ Radio and RTÉ Television are subject to RTÉ Programme-Makers' Guidelines.

For further information on the complaints process please [Click Here](#).

If members of the public are of the opinion that a programme or a segment of a programme has breached the Guidelines they are entitled to complain either in writing or by e-mail. Initially the complaint should be addressed directly to the programme or the relevant department if known (e.g. News, and Current Affairs, etc.).

RTÉ is committed to replying to all complaints within four weeks.

If the person making the complaint is not satisfied with RTÉ's response s/he may seek a review of the original complaint and the response. The review will always be carried out by someone more senior than the person issuing the original reply. The request should be made in writing to:

Complaints Review  
c/o The Head of Public Affairs Policy  
RTÉ  
Donnybrook  
Dublin 4

or by e-mail to [complaints.review@rte.ie](mailto:complaints.review@rte.ie)

See also the section on the Broadcasting Complaints

### THE RTÉ AUTHORITY

-  Patrick J. Wright  
(Chairman)
-  Joe Barry
-  Des Geraghty
-  Maura Hayes
-  Garry Hynes
-  Dame Mary Peters
-  Stephen O'Byrnes
-  Anne Doyle
-  Patrick Marron

### THE RTÉ EXECUTIVE BOARD

-  Cathal Goan  
Director-General
-  Conor Hayes  
Chief Financial Officer
-  Noel Curran  
Managing Director  
of Television
-  Adrian Moynes  
Managing Director of Radio
-  Ed Mulhall,  
Managing Director of News
-  Geraldine O'Leary  
Commercial Director
-  Bride Rosney  
Director of Communications

Commission in the [Guidelines](#) for Programme-Makers.

RTÉ HOME - NEWS - SPORT - ENTERTAINMENT - ONBUSINESS- RADIO- TELEVISION - AERTEL - MUSIC

[Terms and Conditions](#) © RTÉ 2003